

IHSS Advising Services Survey



1. I am aware of Continuing Education counseling and advising services.

- A. Aware
- B. Somewhat Aware
- C. Not Aware

2. Advising services have helped me achieve my learning goals.

- A. Agree
- B. Somewhat Agree
- C. Disagree (Please explain) _____

3. I am satisfied with the types of counseling and advising services available.

- A. Satisfied
- B. Somewhat Satisfied
- C. Not Satisfied (Please explain) _____

4. Tutors in my program have helped my learning.

- A. Agree
- B. Somewhat Agree
- C. Disagree (Please explain) _____

5. Mt. SAC tutors are friendly, supportive, and accessible.

- A. Agree
- B. Somewhat Agree
- C. Disagree (Please explain) _____

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6. After attending an orientation I felt informed about my program.
- A. Agree
 - B. Somewhat Agree
 - C. Disagree (Please explain)_____
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7. I understand my program's registration policies and procedures.
- A. Agree
 - B. Somewhat Agree
 - C. Disagree (Please explain)_____
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8. I am aware about how to file a complaint/grievance.
- A. Aware
 - B. Somewhat Aware
 - C. Not Aware
9. I am aware about how to get access to my student records.
- A. Aware
 - B. Somewhat Aware
 - C. Not Aware
10. I am aware of how my records are stored, kept confidential and released.
- A. Aware
 - B. Somewhat Aware
 - C. Not Aware
11. I was informed about how to register for Mt. SAC credit courses.
- A. Agree
 - B. Somewhat Agree
 - C. Disagree
12. I was informed that there is financial aid available for Mt. SAC credit classes.
- A. Agree
 - B. Somewhat Agree
 - C. Disagree

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13. What other information and assistance could you use from the educational advisor?(Please list)
