Accomplishment	CED Goal	Instruction Team Goal	College Goal
ABE - WIN Program awarded Program of Excellence by Board of			
Governors	CED2 - Student Learning	IN-5 Curric. Currency	C2 - Exemplary Programs & Services
ABE - Created and utilized a user-friendly ABE database for			
improved tracking of student achievement and intervention for			
low progressing students	CED4 - Student Services	IN-6 Academic Enrichment	C5 - Technology
ABE - Created and implemented a student progress policy for			
adult HS diploma students	CED2 - Student Learning	IN-6 Academic Enrichment	C2 - Exemplary Programs & Services
ABE - Institutionalized the In-Home-Support Services (IHSS)			
Program by creating a noncredit IHSS class	CED7 - Community Value	IN-10 Basic Skills	C7 - Increase Access
ABE - Became a partner in the HRSA PHCAST grant to creating a			
uniform IHSS curriculum	CED7 - Community Value	IN-10 Basic Skills	C1 - Secure Funding
ESL - WASC student profile data, focus groups, surveys used as			
springboard for process improvement in instruction and support			
service areas in venues such as ESL faculty meetings and ESL			
supervisors' team meetings.	CED1 - Use of Data	IN-1 Enhance Communication	C11 - Dialogue
ESL - Developed, piloted, analyzed, and uploaded items to ESL's			
computer adaptive placement test (ESL CAP) for listening			
(video/audio streaming) and reading sections.	CED5 - Facilities & Tech	IN-10 Basic Skills	C12 - Persistence
ESL - Added new questions and revised others on ESL Student			
Data Entry to collect more meaningful information regarding our			
changing student population (history, needs, goals)			
	CED1 - Use of Data	IN-10 Basic Skills	C10 - Basic Skills
ESL - Give Me 20 (Minutes) reading program expanded to include			
more teacher involvement, resulting in significant gain in reading			
time and program completion for ESL students, particularly in the			
lowest level of our program (Pre-Level 1). This was originally a			
Basic Skills FIG project and has now been integrated into our ESL			
program as a regular intersession project.			
	CED2 - Student Learning	IN-10 Basic Skills	C10 - Basic Skills
ESL - Upgraded ESL servers to accommodate interlinked systems			
for better informaiton management (e.g., ESL Transfer Log			
alignment with Certificate of Completion awards)			
	CED5 - Facilities & Tech	IN-2 Instructional Technology	C5 - Technology

Accomplishment	CED Goal	Instruction Team Goal	College Goal
ESL - ESL Career Conference participants included 800			
intermediate through advanced ESL students and 37 guest			
speakers from college and community	CED4 - Student Services	IN-10 Basic Skills	C2 - Exemplary Programs & Services
ESL - Held Good News ESL newsletter writing contests and			
awarded dictionaries and gift bags to winning students	CED2 - Student Learning	IN-6 Academic Enrichment	C10 - Basic Skills
ESL - Awarded 6 ESL scholarships to 3 pre-matriculated and 3 post-			
matriculated students valued at \$500 each. Funds were raised by			
current ESL students and faculty throughout the year.			
	CED4 - Student Services	IN-10 Basic Skills	C10 - Basic Skills
ESL - Received a Promising Practice CASAS award for our			
exemplary ESL Student Portfolio system of assessment and level			
progress. Presented and held a poster session of this practice at a			
national adult education conference.	CED9 - Advocacy	IN-11 Course Delivery Models	C2 - Exemplary Programs & Services
ESL instructor (Abdel Belblidia) was selected as a TIMAC trainer			
through OTAN's competitive process.	CED6 - Prof Development	IN-4 Professional Development	C8 - Professional Development
ESL - ESL Director (Liza Becker) participated on a panel of experts			
at a national adult education conference on the theme of			
Transitioning to Postsecondary Education, using both her			
dissertation study and Mt. SAC's VESL Career Paths model			
program in her presentation.	CED9 - Advocacy	IN-10 Basic Skills	C2 - Exemplary Programs & Services
ESL - ESL Counselor (John Pellitteri) published an article entitled			
"Building Bonds with Students" in Innovation Abstracts, Volume			
XXXII, No. 29 December 3, 2010	CED9 - Advocacy	IN-1 Enhance Communication	C12 - Persistence
ESL - Increased the number of ESL instructors who used web-			
based resources and postings to provide students with an			
enriched and better-prepared academic experience.			
	CED2 - Student Learning	IN-2 Instructional Technology	C10 - Basic Skills
ESL - Increased benchmark gains (goal=3400/met=3600+) through			
mandated WIA 231 grant testing.	CED1 - Use of Data	IN-7 Adequate Funding	C1 - Secure Funding
Revised the ESL Student Handbook to reflect more closely that			
college-wide policies (e.g., added student record disclosure			
information).	CED4 - Student Services	IN-1 Enhance Communication	C10 - Basic Skills

Accomplishment	CED Goal	Instruction Team Goal	College Goal
Piloted noncredit Progress Indicators addition of "satisfactory			
progress" for students in good standing but need to repeat,			
shared data locally and statewide, provided follow-up training			
with ESL instructors during Flex Day.			
	CED1 - Use of Data	IN-4 Professional Development	C10 - Basic Skills
Streamlined VESL portfolio process of student feedback with			
daytime and evening faculty in order to provide a more			
coordinated system of student assessment that is necessary due			
to our integrated curriculum.	CED2 - Student Learning	IN-1 Enhance Communication	C10 - Basic Skills
Developed an ESL's matriculation scholarship web page for			
information and application form access.	CED4 - Student Services	IN-1 Enhance Communication	C10 - Basic Skills
ESL Database Counseling Notes section was enhanced to provide			
an automatic prompt to registration staff in cases where student			
needs follow-up with ESL counselors or with Student Life.			
	CED4 - Student Services	IN-1 Enhance Communication	C10 - Basic Skills
ESL Database enhanced to provide monthly reports regarding new			
student demographics based on initial placement test (age,			
gender, primary language, and level placement).			
	CED1 - Use of Data	IN-8 Planning and Evaluation	C10 - Basic Skills
ESL - Students, faculty and staff participated in a Thanksgiving			
Food Drive (in collaboration with EOPS and AMLA), providing our			
immigrant students an opportunity to learn about the cultural			
history and foods of Thanksgiving as well as to introduce them to			
the diverse American population with whom they may not			
normally interact.			
	CED7 - Community Value	IN-6 Academic Enrichment	C10 - Basic Skills
ESL - Shared our facilities and staff resources with credit AMLA for			
their Basic Skills tutoring project in fall, winter, and spring terms.			
	CED8 - Partnerships	IN-1 Enhance Communication	C10 - Basic Skills
ESL - ESL Instructional Support Manager (Margaret Teske) was			
nominated and appointed President of CATESOL, a California and			
Nevada statewide organization for professionals in the ESL field.			
	CED6 - Prof Development	IN-4 Professional Development	C8 - Professional Development

Accomplishment	CED Goal	Instruction Team Goal	College Goal
ESL - Facilitated observations and practicum assignments for			
students in training at local TESOL programs including APU, Biola,			
Cal Poly, CSUF & CSUSB (33 one-time observations and 5 long-			
term practicum assignments)	CED8 - Partnerships	IN-9 Grants & Partnerships	C4 - Partnerships
OAP - Older Adult Program Improved Communication: Initiated			
CCCConfer dial in for semester faculty meetings.	CED3 - Communication	IN-1 Enhance Communication	C8 - Professional Development
OAP - Older Adult Program Completed first rotation of brain			
fitness testing for brain fitness software developed by Posit			
Science. The project collaborators include CCCEOA, Community			
College of San Diego, UC San Diego, and Posit Science. Mt. SAC is			
one of only five community colleges nationally selected for the			
project. Results from the first group of older adult students were			
very positive.	CED2 - Student Learning	IN-9 Grants & Partnerships	C3 - Career & Voc Training
OAP - Older Adult Program reviewed all curriculum.	CED2 - Student Learning	IN-5 Curric. Currency	C2 - Exemplary Programs & Services
OAP - Older Adult Program staff and faulty attended various			
conferences and professional development workshops.	CED6 - Prof Development	IN-4 Professional Development	C8 - Professional Development
OAP - The Older Adult Program showcased student art shows at a			
local senior centers and at the Mt. SAC Art Gallery.	CED2 - Student Learning	IN-6 Academic Enrichment	C12 - Persistence
OAP - Older Adult Program students received various awards at			
community events for class projects.	CED7 - Community Value	IN-6 Academic Enrichment	C12 - Persistence
OAP - Older Adult Program students preformed various service			
projects.	CED7 - Community Value	IN-6 Academic Enrichment	C12 - Persistence
OAP - Older Adult Program supervisor nominated as Mt. SAC's			
classified employee of the year.	CED2 - Student Learning	IN Goal Not Represented	C8 - Professional Development
OAP - Older Adult Program Supervisor serves as CCCEOA			
president.	CED9 - Advocacy	IN-4 Professional Development	C4 - Partnerships
OAP - Older Adult Program faculty and staff presented at various			
workshops and symposiums.	CED8 - Partnerships	IN-1 Enhance Communication	C4 - Partnerships
OAP - Older Adult Program Supervisor serves on California			
Statewide Steering Committee for Evidence-Based Health			
Promotion.	CED9 - Advocacy	IN-1 Enhance Communication	C4 - Partnerships
OAP - Newer computers donated by ESL were installed in Older			
Adult lab in San Dimas.	CED5 - Facilities & Tech	IN-2 Instructional Technology	C5 - Technology

Accomplishment	CED Goal	Instruction Team Goal	College Goal
OAP - Older Adult Program Supervisor serves on The City of La			
Verne's Full Inclusion Advisory Group	CED8 - Partnerships	IN-1 Enhance Communication	C4 - Partnerships
OAP - Older Adult Program formed advisory group comprised of			
students representing main service areas and course offerings.	CED8 - Partnerships	IN-1 Enhance Communication	C4 - Partnerships
OAP - Older Adult Program 100% of courses actively offered have			
SLO use of results (32 actively offered with curriculum inventory			
of 44)	CED2 - Student Learning	IN-11 Course Delivery Models	C2 - Exemplary Programs & Services
OAP - Older Adult Program circulates Healthy Aging Modules to			
members of the CCCEOA/NCCEOA so all OAP's may be on the			
same topic throughout the state weekly	CED8 - Partnerships	IN-11 Course Delivery Models	C2 - Exemplary Programs & Services
OAP - Older Adult Program equivalencies reviewed	CED2 - Student Learning	IN-3 Staffing Needs	C2 - Exemplary Programs & Services
OAP - Older Adult Program distributed Healthy Aging Modules			
state side for all community colleges to lecture to during the same			
time frame	CED2 - Student Learning	IN-11 Course Delivery Models	C4 - Partnerships
CS - Added more offerings in the skilled trades and industrial field	CED7 - Community Value	IN-9 Grants & Partnerships	C3 - Career & Voc Training
CS - Increased fee based enrollment by about 10% (excluding moto	CED7 - Community Value	IN-9 Grants & Partnerships	C7 - Increase Access
CS - Renewed contracts with Montclair FD, PUSD and MWD	CED7 - Community Value	IN-9 Grants & Partnerships	C4 - Partnerships
CS - Purchased insurance policy for fee based students	CED7 - Community Value	IN Goal Not Represented	C9 - Facilities/Infrastructure for Health, Safety
CS - Resumed the creation and distribution of fee based schedule	CED3 - Communication	IN-1 Enhance Communication	C7 - Increase Access
CS - Moved CPR program to Bld. 40	CED5 - Facilities & Tech	IN Goal Not Represented	C9 - Facilities/Infrastructure for Health, Safety
LLC - LLC permanent parttime employee, Caridad Oppenstein,			
received the 2011 Classified Excellence Award in Commitment to			
Student Service.	CED4 - Student Services	IN-4 Professional Development	C8 - Professional Development
LLC - LLC was instrumental in getting the lab attendance report			
available in MyPortal for faculty members. The LLC maintains a			
website with the up-to-date CRNs for every lab and tutoring			
facility on campus.	CED3 - Communication	IN-1 Enhance Communication	C5 - Technology
LLC - LLC updated orientation presentation into a new type of			
multimedia, Prezi.	CED5 - Facilities & Tech	IN-2 Instructional Technology	C5 - Technology
LLC - LLC updated Rosetta Stone software for French and Spanish			
(English is the only one remaining that needs updated).			
	CED5 - Facilities & Tech	IN-2 Instructional Technology	C5 - Technology

Accomplishment	CED Goal	Instruction Team Goal	College Goal
LLC - LLC purchased more than 30 DVDs to replace VHS versions			
and to update our offerings.	CED5 - Facilities & Tech	IN-2 Instructional Technology	C7 - Increase Access
LLC - LLC officially mentored one Chinese professor in conjunction			
with the Teaching & Learning Center.	CED6 - Prof Development	IN-4 Professional Development	C8 - Professional Development